

Exxon Mobil Corporation

Torrance Refinery
3700 West 190th Street
Torrance, California 90509
310 212 2800 Telephone



Ramcon Industrial Corporation

ATTN: Fred Lee

Dear Fred,

We have concluded our 2009 January Turnaround (TA) / Super Major achieving the safest performance we've ever had on this type of event at the Torrance Refinery. Despite numerous challenges, both internal and external, the event was achieved INJURY FREE.

Your company's performance on this TA greatly contributed to our safety success and is greatly appreciated. With you, we were able to achieve success in the following areas:

Keeping an "Eye on the Safety Ball":

- **Work Permits**
- **Energy Control** - (Process, Mechanical, Electrical, and Potential (Gravity))
- **Hazard Management**
- **NOBODY GETS HURT is the VALUE that we've always had and that will never change**

You confirmed what was stated several time before and during this event; we had the best team in place to ensure that this event turned out to be the MOST SUCCESSFUL TORRANCE TURNAROUND EVER!

Sincere thanks for your support in our ongoing safety journey.



Ken Hancock
Mechanical Manager
ExxonMobil Torrance Refinery